















# Strategies for Older People living in care homes to prevent Urinary Tract Infection

Project findings

#### Core project team:

Jacqui Prieto - University of Southampton; Heather Loveday, Jennie Wilson and Alison Tingle - University of West London; Melanie Handley – University of Hertfordshire; Emily Cooper – UK Health Security Agency



- UTI is the most common infection in older people living in care homes (around 40% of infections)
- UTI is often difficult to recognise in older people
- This may result in over or under treatment
- Guidance about strategies for preventing UTI/CAUTI in care homes is limited



## What is the research about?

- 'Realist' review of existing evidence to identify evidenceinformed strategies ('programme theories') that are effective in preventing older people in care homes from developing UTI/CAUTI
- Involvement of stakeholders throughout the project

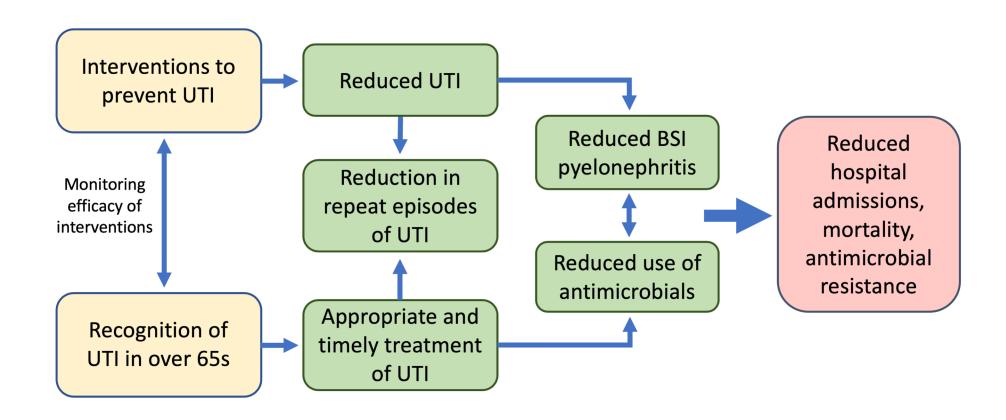


## Research questions

 Preventing urinary tract infection (UTI) among older people with or without urinary catheters living in care homes: what works, for whom, why and in what circumstances?

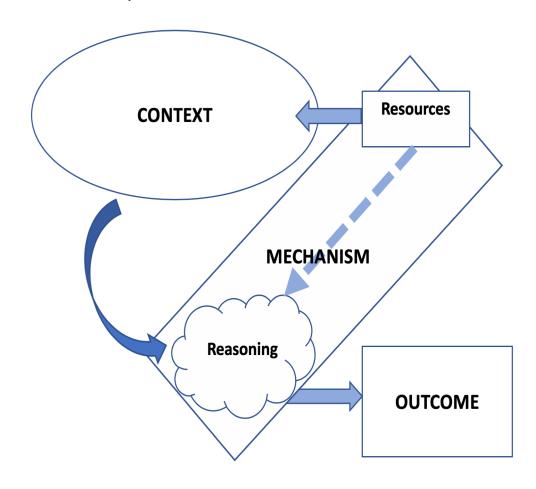
 What are the contextual factors and mechanisms that enable interventions designed to support the prevention and recognition of UTI?

# How recognition of UTI is integral to its prevention





## Context-Mechanism-Outcome configuration (Dalkin *et al* 2015)





## Method: Realist synthesis of evidence

## Stage 1 Scoping the review

- Initial scoping search
- Concept mining initial theory formulation
- Consultation with stakeholders and project advisory group

#### Stage 2

#### Retrieval and review of evidence

- Systematic search for evidence
- Appraisal and data extraction
- Evidence tables linked to initial theories

#### Stage 3

#### Analysis, synthesis and hypothesis testing

- Synthesis of evidence
- Formulation of context-mechanismoutcome configurations
- Stakeholder interviews

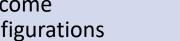
#### Stage 4

#### **Consultation and** dissemination

- Developing narrative and outputs from final programme theory
- Consultation with stakeholders and project advisory group
- Active dissemination strategy























## Importance of Patient and Public Involvement



- To ensure the project is underpinned by multiple perspectives
- Focuses on what is important to care home residents and their families /representatives
- Joint decision-making at key stages
- To ensure our findings and resources reach carers and the public

















## Findings: 3 theory areas

- 1) Care strategies for residents to prevent UTI/CAUTI
- 2) Strategies to support early recognition of UTI/CAUTI
- 3) Making best practice happen

















# Theory area 1: Care strategies for residents to prevent UTI/CAUTI

- Hydration recognised as a priority for all residents
- 2. Recognising and preventing recurrent UTI
- 3. Preventing catheter-associated UTI

## 1. Evidence for link between hydration, UTI & care homes

- Older people more vulnerable to dehydration
- Dehydration is a significant problem among older people in care homes (Hooper 2016 found in 48%, hospital admissions Wolfe 2015)
- Link between hydration and UTI demonstrated in pre-menopausal women with low fluid intake (Hooper 2018, Su 2006)
- Some evidence for association between increasing hydration and reduction in UTI in care homes (Lean 2018, Wilson 2018)

## Hydration recognised as a priority for all residents

### **Background**

- Care routines limit the number of opportunities and choice for residents to drink
- Supporting some residents to drink can be difficult and time consuming
- Tension between encouraging and forcing some residents to drink
- Strategies that incorporate additional opportunities to drink into daily care routines associated with increased fluid consumption

Prioritise hydration into work routines

Educate/train staff to recognise importance of hydration



Staff have increased knowledge & awareness

- are empowered to prioritise hydration
- are confident to prioritise hydration in care activity Time is allocated to offer drinks & support residents

# Fluid intake is monitored, and action taken to support residents to drink more

### **Background**

- Fluid consumption not accurately recorded and poor hydration missed
- Setting daily fluid intake targets for individual residents alongside staff education and support by the organisation/managers

Systems and documentation designed to alert care staff to residents with poor intake



Realistic target fluid intakes set

Actions agreed to manage residents with inadequate intake

Staff motivated to take corrective action to increase fluid intake

## 2. Management of recurrent UTI

- Recurrent UTI associated with vaginal atrophy in post-menopausal women and urinary tract abnormalities in men
- Evidence for effective treatments (NICE 2018):
  - Low dose prophylactic antibiotics
  - Topical oestrogen
  - D-mannose
- Current systems do not support the identification and treatment of recurrent UTI in care home residents

## Strategies are in place to prevent recurrent UTI

### **Background**

- Staff need to be aware that treatments are available for recurrent UTI
- Staff can identify and assess residents who have recurrent UTI
- Involvement of GPs and continence advisors to advise on appropriate treatment

Staff recognise recurrent UTI as health problem

Systems alert care home staff/GPs to residents at risk of recurrent UTI



Proactive management facilitated by primary care and continence advisory services

Staff less accepting of the inevitability of recurrent UTI and initiate preventative action

## 3. Catheters increase the risk of UTI

- Indwelling urinary catheters increase the risk of UTI because the catheter by passes the normal defences of the body
- Many catheterised patients have repeat episodes of CAUTI (Meddings 2014)
- Catheters are often inserted during a hospital stay and the reason for catheterisation is not clearly documented or communicated (McNulty 2006)
- Catheter removal is the most effective strategy to prevent CAUTI (Epic 2014)

## Preventing catheter- associated UTI

## **Background**

- Strategies that have been successful in reducing the risk have used:
  - Defined care bundles focused on the removal of catheters and catheter management
  - Staff education
  - Measurement and feedback on CAUTI rates plus support from IP specialist
    - Enables care homes to identify where improvement can be made and sustain change

Flexible education and training to help staff recognise CAUTI as health problem



Specialist support from IP/continence staff- measurement

Staff have confidence to assess urinary catheter need, identify alternatives and apply principles of infection prevention to their management

Staff are enabled and motivated to implement best practice in the management of urine catheters and challenge their use

## Questions, comments, discussion



Have we identified what might work?

Is there anything that we have missed?

What are the implementation issues that might need to be considered?

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# Theory area 2: Strategies to support early recognition of UTI/CAUTI

- Improving understanding of UTI recognition
- Identifying and acting upon changes in a resident that may indicate UTI/CAUTI
- Active monitoring of residents with early signs suggestive of UTI/CAUTI

## Evidence for early recognition of UTI / CAUTI

- Care home staff are often the first to know when a resident's condition changes (Arnold 2020; Hughes 2020; Jones 2017; Tingstrom 2010)
- Symptoms of UTI/CAUTI can be less pronounced and more generalised in this group (Arinzon 2021; Rowe 2013; Chu 2018)
- Early signs/symptoms can be indistinguishable from other types of infection or related other causes, especially if resident has dementia (Rowe, 2013; Chu 2018; Berman 1987)
- Relying on urine dipsticks can lead to a misdiagnosis and overuse of antibiotics

## Improving understanding of UTI recognition

### **Background**

- It can be difficult for care home staff to change their intuitive understanding of UTI
- evidence-based symptoms of UTI can be difficult to observe in care home residents, who more often present with non-specific changes

Interactive education, which focuses on the role and work of care home staff using examples they can relate to

Commitment to supporting frequent opportunities for shared learning (and unlearning), reflection and application to practice



Knowledgeable and confident staff are more able to differentiate between UTI and other diagnoses

Increased tendency to consider alternative explanations for changes in a resident's condition

Reduced reliance on urine dipsticks and less importance placed on non-evidence-based signs such as changes in the colour and smell of urine

# Identifying and acting upon changes that may indicate UTI/CAUTI

### **Background**

- Healthcare support workers are often the first to recognise changes in a care home resident that could indicate UTI/CAUTI
- They can find it difficult to assess changes and communicate their concerns to senior colleagues

Whole care team actively involved in recognition and prevention of UTI and see the relevance to their role

Use of co-produced interventions (e.g. structured decision support tools and processes) that fit with existing ways of working



Staff at all levels are enabled to gather and convey accurate and relevant information using shared language

Staff feel motivated to communicate their observations and believe their concerns will be acted upon

Early suspicions of UTI/CAUTI can be investigated and escalated clearly to the GP when needed; GP is more likely to regard staff concerns as valid

# Active monitoring of residents with early signs suggestive of UTI/CAUTI

### **Background**

- Where there is diagnostic uncertainty, concern for missing a diagnosis and/or pressure from care home staff/family can lead to low-value practices or overprescribing
- "Active monitoring" should be a well-defined period within a protocol with clear actions, timelines, and roles

Diagnostic uncertainty in a resident with early non-specific signs of UTI/CAUTI

Effective communication between care home staff, residents and family carers and the primary care team



Direct engagement with the resident and family carers using a protocol for active monitoring with clearly defined actions and strategies

- Concerns of the residents, family carers and staff are validated
- Acceptance of active monitoring plans as a proactive step before resorting to antibiotics

## Questions, comments, discussion



Have we identified what might work?

Is there anything that we have missed?

What are the implementation issues that might need to be considered?

















## Theory area 3: Making best practice happen

- Stable leadership and collaborative culture
- Developing knowledgeable care teams

## Stable leadership and collaborative culture

### **Background**

- Care homes face challenges related to workforce capability, capacity and stability.
- May have multiple competing care priorities and processes.
- There is pressure to 'get work done' and care staff often have minimal autonomy to act as key contexts.

Care home managers embrace a resident centred culture of care and multidisciplinary working; and understand the benefit of implementing and sustaining the use of resources that facilitate meeting care quality, regulatory and commissioning requirements, and actively engage in improvements



Changes to processes and systems fit with patterns of care

Regular opportunities to review resident health status by knowledgeable care home staff who incorporate key data as part of deliberations that agree actions for care

Unit/home managers enabled to monitor the standard of care delivered by staff and staff are enabled to commit time to preventative fundamental care

## Developing knowledgeable care teams

### **Background**

- Time for staff learning and development in care homes may be constrained by workload and staff shortages.
- Learning and development needs vary according to the skill mix in the setting.
- Infrastructure and access to electronic educational resources is limited.

Education and training is embedded into the ethos of the care home

Educational resources fit workforce capabilities and preferred methods for learning.



Staff allocated time to reflect and learn.

Encouraged and incentivised to identify their individual learning needs.

Staff believe that change is possible and that it makes a difference to residents to incorporate new knowledge and skills into their care.

## Questions, comments, discussion



Have we identified what might work?

Is there anything that we have missed?

What are the implementation issues that might need to be considered?

















RESOURCES





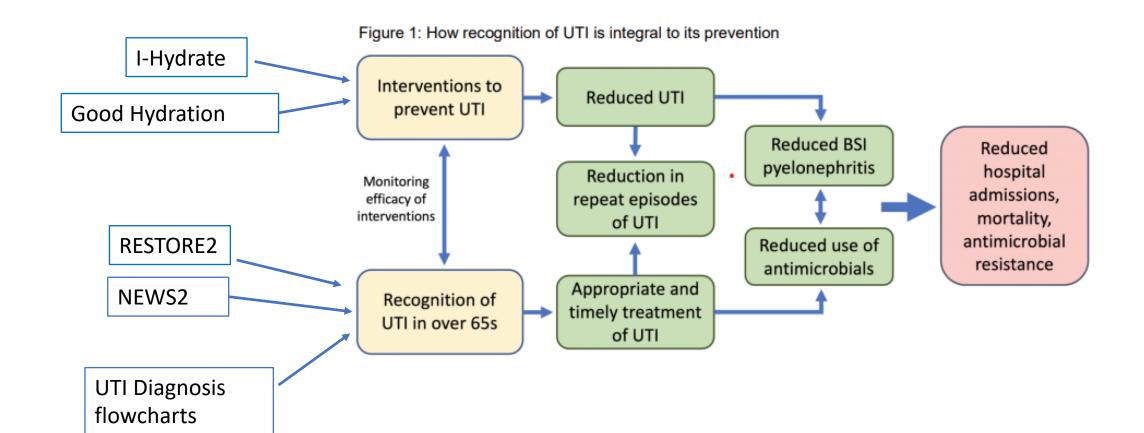




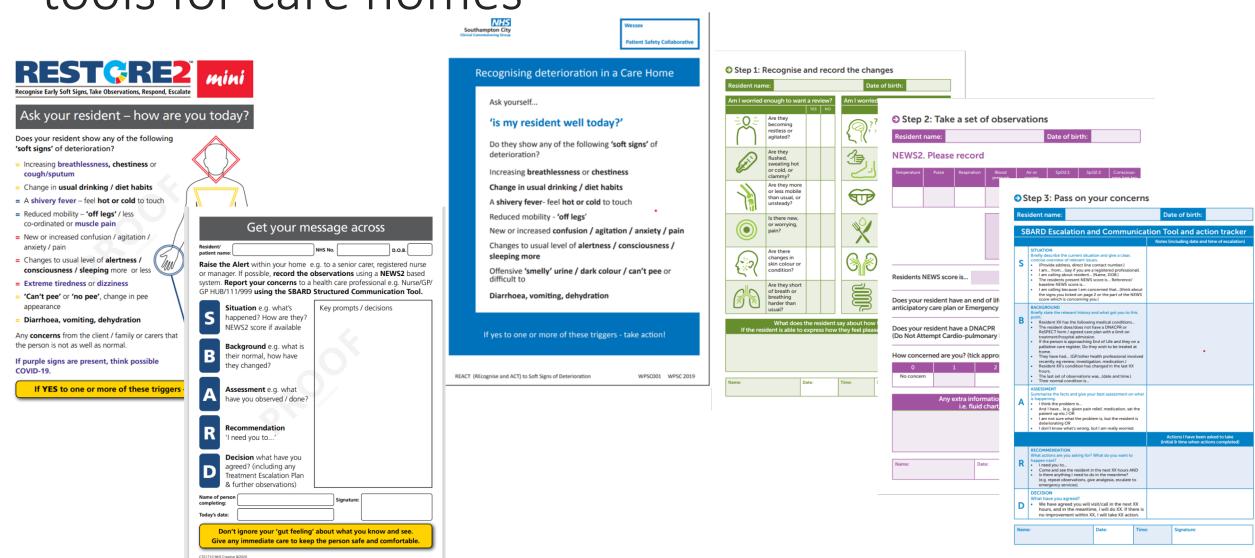








## Examples of Physical deterioration and escalation tools for care homes



## Examples of UTI Specific Decision Aids

Resident:
DOB:
Care Home:
Date:Carer:

### Older Residents (>65) with Suspected UTI (Urinary Tract Infection) Guidance for Care Home staff:



- Complete sections 1 to 4 and residents details and fax to GP
- Add the original form to the residents notes
- DO NOT PERFORM URINE DIPSTICK NOT recommended in patients >65 years
- CLEAR URINE UTI highly unlikely
- Send MSU if treatment failure or ≥ 2 signs of infection (especially dysuria, fever or new incontinence)

Reason for catheter:.....

#### 2) Signs of any other infection source?

N/Y

1) Catheter:

N / Y Circle any NEW symptoms:

\*Cough \*Shortness of Breath \*Sputum Production \*Nausea/Vomiting \*Diarrhoea \*Abdominal Pain \*Red/warm/swollen area of skin

Can the resident communicate symptoms?
 Y
 Tick the signs and symptoms present in the two tables below:

NEW ONSET - Sign/Symptom	What does this mean?	Tick if present
Dysuria	Pain on urinating	
Urgency	Need to pass urine urgently/new incontinence	
Frequency	Need to urinate more often than usual	
Suprapubic tenderness	Pain in lower tummy/above pubic area	
Haematuria	Visible blood in urine	
Polyuria	Passing bigger volumes of urine than usual	
Loin pain	Pain either side of spine between ribs & pelvis	

Sign/Symptom	Tick if present
New onset or worsening confusion or agitation	
Temperature above 37.9°C or 1.5°C above baseline on two occasions during 12 hours (if able to measure)	
Heart Rate >90 beats/min (if able to measure)	
Respiratory rate >20 breaths/min (if able to measure)	
Diabetic ? Y / N (if able to measure)  If N - Blood glucose >7.7 mmol/L	
Bloods taken? N / Y If Y - WCC >12/μL or < 4/μL	

#### Any other information:..

#### 5) GP Management Decision - circle all which apply and notify home of decision made:

- (a) Review in .....hours
- (d) Arrange trial without catheter
- (b) Mid Stream Urine specimen (MSU) particularly if ≥ 2 symptoms

(e) Antibiotic Prescribed:......

(c) Give person specific hydration advice

NB. Urine should be sent in case of suspicion of complicated infection, symptoms suggestive of pyelonephritis, failure to respond to initial therapy or recurrent symptoms after treatment of previous UTI.

Other action: Designation: Date: Date

Hertfordshire Prescribing Guidance (follow link) and searching for 'Herts Antibiotic'.

Download the Herts Antibiotic Guidelines App by visiting the appropriate app store for your device and searching for 'Herts Antibiotic'.

Adapted from 'To Dip or Not To Dip' BaNES CCG

#### Good Practice Guidance for GPs: Management of UTIs for elderly patients residing in care homes



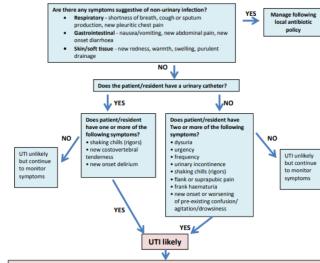
#### DIAGNOSIS<sup>1,2</sup>

In elderly patients (over 65 years of age), diagnosis should be based on a full clinical assessment, including vital signs. Please request care staff to complete the Management of UTIs for elderly patients residing in care homes form (U1).

Below is a decision aid\* to guide management of patients/residents with fever defined as temperature > 37.9°C or 1.5°C increase above baseline occurring on at least two occasions in last 12 hours.

Hypothermia (low temperature of <36°C) may also indicate infection, especially those with comorbidities.

Be alert to non-specific symptoms of infection such as abdominal pain, alteration of behaviour or loss of diabeter cerebra.



- · Assess if retention or sub-acute retention of urine is likely (e.g. blocked catheter or distended bladder)
- DO NOT use dipstick test in diagnosis of UTI in older people >65YRS
- Obtain a sample for urine culture and send to Microbiology
- Start antibiotic therapy following local policy or as advised by Microbiology
- If patient has a urinary catheter, remove and replace it. Consider the ongoing need for a long term catheter in consultation with specialists
- . Consider use of analgesia (paracetamol or ibuprofen) to relieve pain
- Consider admission to hospital if patient has fever with chills or new onset hypotension (low blood pressure)
- Review response to treatment daily and if no improvement of symptoms or deterioration, consider admission to hospital or an increased level of care.

SIGN 88: Management of suspected bacterial urinary tract infection in adults July 2006 (updated July 2012)



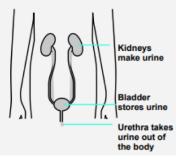
#### URINARY TRACT INFECTIONS

A leaflet for older adults and carers

#### WHAT IS A URINE INFECTION?

A urine infection occurs when bacteria in any part of the urine system cause symptoms.

If a urine test finds bacteria but you are otherwise well, do not worry, this is common, and antibiotics are not usually needed. However, severe urine infections can be life threatening.

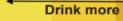


## WHAT YOU CAN DO TO HELP PREVENT A URINE INFECTION?

Are you drinking enough? Look at the colour of your urine.









- Drink enough fluid (6-8 glasses) so that you pass pale coloured urine regularly during the day, and to avoid feeling thirsty, especially during hot weather
- · Avoid drinking too many fizzy drinks or alcohol
- There is no proven benefit of cranberry products or cystitis sachets
- · Prevent constipation; ask for advice if needed
- Maintain good control of diabetes

#### Stop bacteria spreading from your bowel into your bladder:

- · Wipe genitals from front to back after using the toilet
- · Change pads and clean genitals if soiled
- Keep the genital area clean and dry; avoid scented soaps
- · Wash genital area with water before and after sex

Speak to your pharmacist about referral to a GP or other treatments.

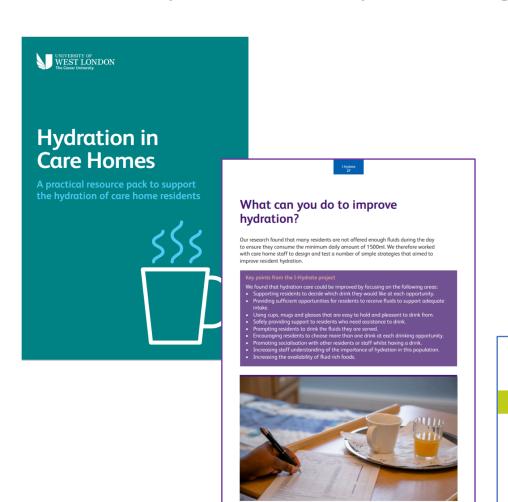
# Example of UTI Specific Information

## Examples – Improving Hydration in Care Homes

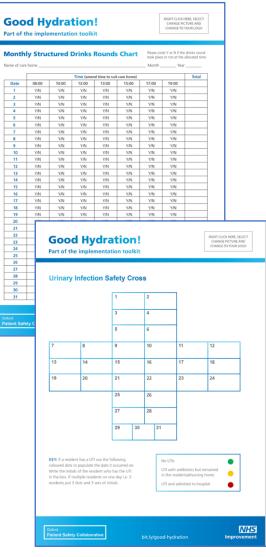
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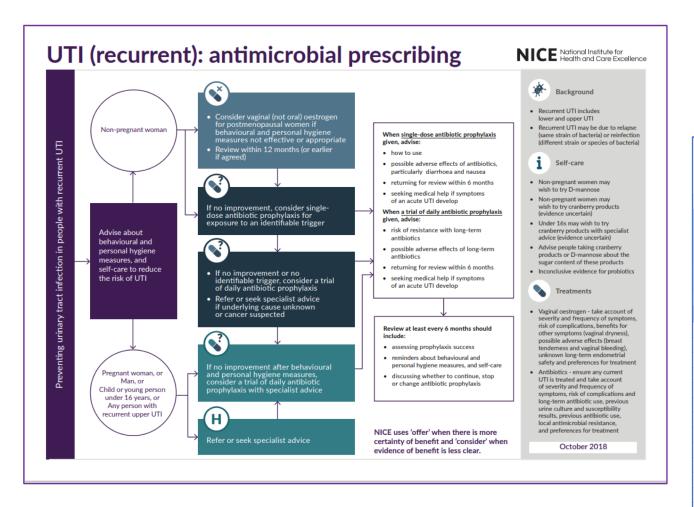
Home > Our work > Previous programmes > Good Hydration!







## Examples – guidelines for Recurrent UTI





## Examples of Indwelling Catheter Care tool



#### Appendix H. Indwelling Urinary Catheter Maintenance Checklist

#### nstructions for Use

Purpose

Use of a standardized indwelling urinary catheter (IUC) maintenance checklist can ensure that residents are protected through application of nationally recognized evidence-based practices during this invasive procedure to reduce the risk of cross infection.

#### Rational

The development of biofilms, colonization, asymptomatic bacteriuria, and symptomatic urina tract infections are common to urinary catheter use. The risk of acquiring a catheter-associate urinary tract infection (CAUTI) due to urinary catheter insertion depends on asspic technique during catheterization, duration of catheter use, the quality of catheter care, and host susceptibility.

#### When Applica

To be completed at least once a month on all residents with a urinary catheter. The results provide the facility team with information on progress and barriers related to the catheter maintenance process measures.

#### Next Ste

Completed checklist can be forwarded to the quality improvement team for review and potential improvement opportunities.

#### For All Indwelling Urinary Catheter Maintenance Processes-

- Resident Name. Identify the resident by completing the fields for resident full name, medical reconumber, unit/room, and the date and time that the IUC is being checked.
- Date of Insertion. Insert the date the last IUC was inserted.
- Inserting Clinician. Insert the name and title of the clinician who inserted the last IUC.
- Reviewer Name. Insert the name and title of the staff member who is assuring that the correct
  procedural steps and assentic technique are performed.
- Routinely Assess IUC Appropriateness/Need. Document the frequency with which the need for the catheter is assessed.<sup>3</sup>
- Before IUC Maintenance
  - Check the box next to each step when completed.
- Use the comment section to list breaks in technique and corrective action.
- Specimen Collection
  - If necessary, follow the steps to obtain a specimen for urine collection from a resident wit an IUC.

#### Reference

 Gould CV, Umscheid CA, Agarwal RK, et al. Guideline for prevention of catheter-associated urinary tract infections 2009. Infect Control Hosp Epidemiol. 2010 Apr;31(4):319-26. PMID: 20156062.



Reviewers Name	Date Reviewed		
Date of insertion (if known)	inserted by		
. ROUTINELY ASSESS IUC APPROPRIATE	NESS V	COMMENTS	[
l. Is the need for the catheter assessed on a rou daily, weekly, monthly)? Date Last assessed:_		Note frequency:	
II. BEFORE IUC MAINTENANCE	~	COMMENTS	
<ol> <li>Identify the resident per facility policy. Explate to the resident.</li> </ol>	in the procedure		
<ol> <li>Assemble and verify supplies (e.g., wash clot clean gloves and consider wearing a gown to from contamination or multidrug-resistant o</li> </ol>	protect clothing		
(MDROs).  3. Perform hand hygiene using an alcohol-base.			_
and water immediately before donning glove catheter and provide care.	es to handle		
I. MAINTENANCE OF IUC	~	COMMENTS	
<ol> <li>Ensure the order for the catheter and balloon inserted IUC.</li> </ol>	n size matches the		
2. A sterile continuously closed drainage system	n is intact.		
<ol> <li>A catheter securement device is in place to p movement and urethral traction. Ensure the into the device.</li> </ol>			
<ol> <li>The IUC and urine collecting tubing is free of kinks to maintain an unobstructed urine flow</li> </ol>			
<ol> <li>Staff practices standard precautions, perforr and wears clean gloves when handling the co and drainage bag; wearing a gown can also be</li> </ol>	atheter, tubing,		1
MDRO contamination on clothing.			
. Assess the resident for any pain or discomfo	rt.		
7. Inspect the meatus for redness, irritation, an	id drainage.		_

8.	Assess the catheter where it enters the meatus for encrusted material and drainage.		
9.	Clean the meatus with soap and water during daily bathing (do not clean with antiseptics). Remove any encrusted materials on the tubing. Ensure the tubing does not go in and out of the urethra during cleaning.		
10.	Ensure that the drainage bag is secured below the level of the bladder at all times and not resting on the floor. Place a cover over the drainage bag to maintain resident dignity.		
11.	Assess, if applicable, if the leg bag urine collection device is cleaned/disinfected and stored per policy and manufacturer's guidance.		
12.	Use a dedicated urine collection device with a resident identifier and date. Avoid splashing, and prevent contact of the drainage spigot with the nonsterile collecting container when emptying the drainage bag.		
13.	Change the IUC and drainage bag only if indicated by clinical criteria (e.g., infection, obstruction, or when the closed system is compromised or potentially contaminated).		
14.	Use an IUC insertion checklist if changing the catheter. Consider having assistance during the procedure to help position resident and decrease risk of IUC contamination.		
15.	Residents who are independent with catheter care are educated and competent with aseptic technique.		
IV.	SPECIMEN COLLECTION (IF APPLICABLE)	<b>V</b>	COMMENTS
1.	Per laboratory policy, collect a dedicated volume of fresh urine for urinalysis and/or culture by disinfecting the needleless sample port and aspirating using a sterile safety device syringe or cannula adapter.		
2.	If CAUTI is suspected and the IUC has been in place for more than 2 weeks, replace the catheter before obtaining the urine culture.		
3.	Urine culture samples must be processed by the lab within 2 hours, stored in a specimen refrigerator, or collected in a urine specimen container with preservative.		
	Collect large volumes of urine for special analyses aseptically		
4.	from the drainage bag.	_	







## Catheter-associated Urinary Tract Infection (CAUTI) Toolkit

Activity C: ELC Prevention Collaboratives

Carolyn Gould, MD MSCR

Division of Healthcare Quality Promotion

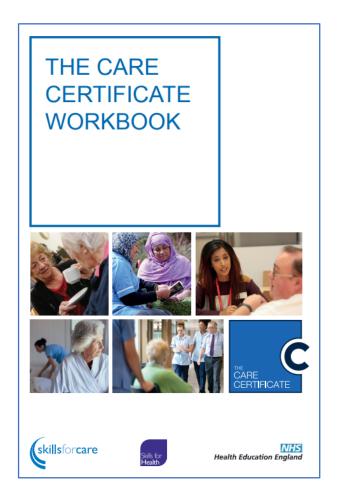
Centers for Disease Control and Prevention

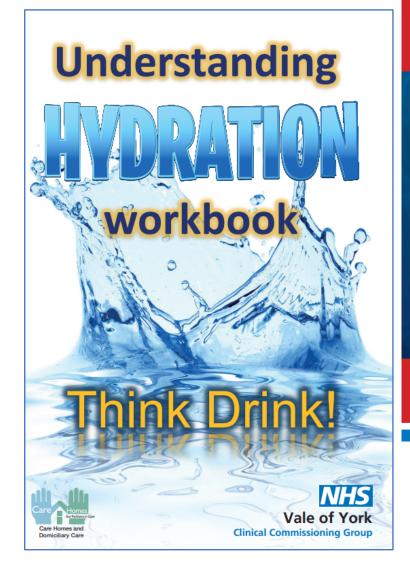
Disclaimer: The findings and conclusions in this presentation are those of the authors and do not necessarily represent the views of the Centers for Disease Control and Prevention.

SAFER · HEALTHIER · PEOPLE"

AHRQ Safety Program for Long-Term Care: HAIs/CAU Implementation Guide

## Flexible education?

















## Digital Tools for Care Homes

Paul O'Brien, CEO Elaros

## Questions, comments, discussion



- What is good/not so good about the current resources available?
- Are there gaps in the resources available that would help staff prevent or recognise UTI?
- Would a digital solution that integrates resources for UTI prevention & detection be helpful?

## Closing remarks

Heather.loveday@uwl.ac.uk

j.a.prieto@soton.ac.uk